



AS BUSINESSES GROW AND BECOME MORE COMPLEX, THE CHANCES OF CONFLICT, COMMUNICATION BREAKDOWN AND DISAGREEMENT BECOME GREATER.

Talk to us if you are:

- Experiencing communication difficulties in your business partnership;
- Changing partnership terms or ownership;
- Looking to dissolve the partnership amicably; and/or
- Currently experiencing conflict or dispute



If you have questions about  
**The Resolution Centre**  
or would like to know more  
please visit [www.resolutioncentre.com.au](http://www.resolutioncentre.com.au)  
or phone 1300 733 556



SYDNEY MELBOURNE BRISBANE  
ADELAIDE PERTH DARWIN HOBART CANBERRA

## FACING PROBLEMS IN YOUR BUSINESS PARTNERSHIP?



*“Because at work ...  
relationships must work”*





## COMMERCIAL MEDIATION

WHETHER YOU ARE LOOKING TO PRESERVE YOUR RELATIONSHIP OR AVOID LEGAL PROCEEDINGS, A COMMERCIAL MEDIATOR CAN HELP YOU REACH AGREEMENT.

A commercial mediator is an impartial and qualified individual who will:

- Help parties develop a full understanding of the matter from all perspectives
- Help you negotiate a mutually acceptable long-term agreement / outcome
- Facilitate the development of a written agreement that can be binding; and
- Save time, money, stress and legal processes.



## TRAINING CONFLICT MANAGEMENT & RESOLUTION

**Course 1** Essential Skills for the Workplace

**Course 2** Advanced Skills for Executives

Both courses can be attended on the dates listed for your city:

| BRISBANE CBD   | MELBOURNE CBD   |
|--|---|
| October 24, 2007<br>February 27, 2008<br>May 21, 2008<br>August 27, 2008 | October 23, 2007<br>February 26, 2008<br>May 20, 2008<br>August 26, 2008              |
| SYDNEY CBD   | ADELAIDE CBD  |
| October 10, 2007<br>February 13, 2008<br>May 7, 2008<br>August 13, 2008  | October 17, 2007<br>February 20, 2008<br>May 14, 2008<br>August 20, 2008              |
| PERTH CBD  | CANBERRA CBD  |
| October 16, 2007<br>February 19, 2008<br>May 13, 2008<br>August 19, 2008 | October 9, 2007<br>February 12, 2008<br>May 6, 2008<br>August 12, 2008                |
| NEWCASTLE CBD  |  |
| October 11, 2007<br>February 14, 2008<br>May 8, 2008<br>August 14, 2008  |   |

These prescheduled sessions are a cost effective way to receive training in either essential or progressive skills in Conflict Management.

Courses, course materials and all inclusions start from \$280 per participant. Visit [www.resolutioncentre.com.au](http://www.resolutioncentre.com.au) to download registration forms.



THE  
RESOLUTION  
CENTRE



The Resolution Centre offers conflict prevention consultancy and dispute resolution services to businesses and individuals.

Our primary services are :

- Mediation
- Independent Grievance Investigation
- Tailored Compliance and Conflict Management Training
- Organisational Conflict Prevention Programs
- Dispute System Design
- Outsourced Complaint Handling and Resolution

